

GENERAL CONDITIONS FOR THE PROVISION OF SERVICES AND TERMS OF USE OF THE WEBSITE

1. DEFINITIONS

1.1 In these General Conditions and Terms of Use, the terms indicated with a capital letter, singular or plural, shall have the meaning indicated below, unless a different meaning is specified:

- i) "c.c." shall mean the Italian civil code;
- ii) "**Confirmation**": as defined under clause 2.1 of these General Terms and Conditions of Use;
- iii) "**Consideration**": shall mean the Consideration of the Services referred to in Article 6 of these General Terms and Conditions of Use;
- iv) "**Cookie Policy**": the information provided to Customers regarding the use of cookies through the Website, including how to set the relevant preferences;
- v) "**Customer**": means the legal person who requests and uses Transport Services and/or other services offered by Interlinea in accordance with the General Conditions and/or any further contractual conditions established separately between the Parties. From the definition of Customer is expressly excluded with reference to the so-called "consumer" pursuant to Article 3 of the so-called Consumer Code (Legislative Decree no. 206 of 6 September 2005);
- vi) "**Force Majeure**": means events beyond the control of the Parties, including but not limited to pandemic and epidemic events or other natural disasters, strikes, lockouts or other union action by third parties, civil unrest, riots, invasions, terrorist attacks or threats of terrorist attacks, war (declared or undeclared) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence or failure of public or private telecommunications networks;
- vii) "**Fortuitous Event**" shall mean a natural or similar event beyond the reasonable control of man that is out of reasonable foreseeability and cannot be avoided without precautions beyond those of average diligence, for example unforeseeable weather conditions;
- viii) "**GDPR**": shall mean the EU Data Protection Regulation No. 679/2016";
- ix) "**General Conditions and Terms of Use**" or just "**General Conditions**" or just "**Terms of Use**": shall mean the general terms and conditions for the provision of the Services by Interlinea in favour of the Customer, which shall be deemed to apply fully and unconditionally to all contractual relations with Interlinea, as well as the general terms of use for the use of the Website;
- x) "**Goods**": as defined pursuant to art. 2.1 of the General Conditions and Terms of Use;
- xi) "**Interlinea**": Interlinea S.r.l., P.IVA 02244880270, operating office in 30020 Marcon (VE), Via Pialoi, n. 70, Italy;
- xii) "**Privacy Policy**": shall mean the information provided to Customers pursuant to Article 13 of the GDPR on the processing of personal data;
- xiii) "**Parties**" or "**Party**": Interlinea and the Customer and/or User, when referred to jointly or severally;
- xiv) "**Quotation**": as defined under clause 2.1 of these General Terms and Conditions of Use;
- xv) "**Services**": as defined in Article 2.1 of these General Terms and Conditions and Terms of Use
- xvi) "**User**": means the person who accesses the Website in order to obtain information about Interlinea's Services;
- xvii) "**Website**": the website of Interlinea S.r.l. whose domain name www.interlinea-venezia.com and www.interlinea-venezia.it is owned by Interlinea S.r.l.

2. SCOPE AND APPLICABILITY OF GENERAL CONDITIONS

- 2.1. The General Conditions apply to each individual Service to be performed by Interlinea on the Customer's behalf and in relation to which a specific quotation will be issued from time to time by Interlinea (hereinafter "**Quotation**") and subsequent written confirmation by the Customer with acknowledgement of receipt (hereinafter "**Confirmation**"). Any changes made by the Customer to the Quotation with the Confirmation shall be expressly accepted by Interlinea. It is understood that any specific conditions for the provision of Services set out in the Quotation and Confirmation shall prevail over these General Terms and Conditions and Terms of Use in the event of a conflict of interpretation. In particular, the Services related to Interlinea's activities are mainly dedicated to the transport and shipping, also through third parties, of objects of art and antiques, exhibition items, collections and other valuable items (hereinafter referred to as the "**Goods**") and, for example, concern logistics services, land, air and naval transport, shipping, packaging, storage, services for the museums setting up and installations, courier assistance, services for customs clearance and insurance coverage (hereinafter referred to as the "**Services**"). The Services may be performed directly by Interlinea or through third parties specifically appointed by Interlinea, without the need for express prior authorisation by the Customer.
- 2.2. Unless otherwise agreed in writing between the Parties, all goods and objects that could be harmful to individuals, animals, merchandise, or other objects, or that are liable to deteriorate or decay rapidly, are not subject to these General Conditions and Interlinea reserves the right not to accept their delivery for the provision of the Services. In particular, Interlinea is entitled to refuse to transport and store the said items without having to provide any justification to the Customer. In the event that such items are nevertheless delivered to Interlinea, the Customer shall remain the custodian and guardian thereof and sole liable for any damage caused or suffered by them. In any case, in the event of imminent danger, Interlinea shall be entitled to deposit the said items in a suitable place, without the need of a prior communication to the Customer, but at the Customer's care and expense.
- 2.3. The Customer declares that he has read and agrees to be bound by the General Conditions and that the latter have and shall have full and unconditional application to all contractual relations with Interlinea, as well as to all actions and claims, also of a non-contractual nature, against Interlinea. The General Conditions shall have full and unconditional force and effect between the Parties unless expressly waived in writing by the Parties themselves.
- 2.4. If the General Terms and Conditions are accepted on behalf of third parties (natural or legal persons, corporations, associations or other entities), the Customer declares and warrants that he has the power of representation and, in any case, that it is legitimately authorised to make such acceptance, thereby binding the represented entity/subject.
- 2.5. The General Terms and Conditions and Terms of Use may be amended at any time. Any amendments and/or new conditions shall be in force from the time of their publication on the Website, in the "**Terms&Conditions**" section.
- 2.6. Unless expressly agreed otherwise, the latest text of the General Terms and Conditions and Terms of Use applicable is the last in one force and published on the Website.
- 2.7. In case of translation of this document into different languages, the Italian text shall be considered decisive and prevailing over any other translation.

3. PERFORMANCE AND CUSTOMER OBLIGATIONS

- 3.1. Interlinea before the execution of the Service, reserves the right to carry out an inspection where the Good is located or, in the event that the inspection is not possible, the Customer shall send Interlinea detailed information about the Goods, together with photographic and video material of the Good itself, and with reference to such materials, the Customer expressly grants Interlinea a license to use it limited to the performance of the Service.
- 3.2. Unless otherwise instructed by the Customer, Interlinea shall be free to choose the routes and means to be used, the methods of transport, the technical devices to be adopted and the materials to be used to ensure performance of the contract. Interlinea also has the right to use auxiliary staff external to its organisation and/or collaborators, or to use third party companies in order to perform the Services also in accordance with Article 2.1 above.
- 3.3. In the event of performance of the transport service, the Customer undertakes to provide Interlinea, accurately and in writing, promptly and in the shortest time possible for performance of the Service, with all documentation and information relating to the Goods pursuant to Article 1683 of the Italian Civil Code (including, but not limited to, the recipient's name and the place of destination, including any information regarding the conditions of access to roads and areas at the place of loading and the place of destination, the nature, weight, quantity and number of the Goods to be transported, instructions regarding the condition and state of maintenance of the Goods, packaging instructions and other details necessary to perform the transport). If particular documents are required for the performance of the transport, the Customer shall indicate them to Interlinea with the Confirmation and in any case shall hand them over to Interlinea upon delivery of the Goods to be carried.
- 3.4. Likewise, in case of performance of the shipping service pursuant to Article 1737 of the Italian Civil Code, the Customer undertakes to provide Interlinea, accurately, in writing and promptly, with all the documents, information and instructions referred to in Article 3.3 above.
- 3.5. If the Services requested at Interlinea do not include customs clearance, the Customer shall inform Interlinea of the status of customs clearance and shall provide Interlinea with, if in its possession, the

necessary customs documents, certificates and authorisations. Otherwise, if the Customer requests Interlinea to manage, inter alia, the customs clearance Service with the assistance of a trusted customs broker appointed by Interlinea, the Customer shall promptly provide all the information requested in order to enable Interlinea to correctly perform such Service and provide Interlinea with the documentation signed by the relevant importer or exporter (for example, customs brokerage mandate), as provided for in the Quotation and relevant Confirmation.

- 3.6. If the Customer also entrusts Interlinea with the packaging Service for the Goods, the Customer shall promptly provide Interlinea with all information and instructions necessary for such purpose, including but not limited to dimensions, materials, labelling, etc. as provided for in the Quotation and relevant Confirmation.
- 3.7. If the Customer fails to provide the information and documents in accordance with Articles 3.3 to 3.6 above, Interlinea shall be entitled to extend and/or suspend the terms until actual receipt of such documents, and/or unilaterally terminate the contract and shall also be entitled to claim against Customer the expenses and costs incurred up to the time of suspension or termination of the contract.
- 3.8. The Customer shall be liable to Interlinea for any damage arising out of the nature of the Goods and, if carried out by the Customer, the packaging of the Goods themselves, as well as for any damage arising out of incorrect, inaccurate, incomplete and/or late information and/or instructions, failure to provide items and/or documents (in good and useful time) at the agreed place and time, regardless of its fault/negligence.
- 3.9. Interlinea shall not be liable for the fulfilment of orders and/or requests for Services made verbally, by telephone, or in any other non-written form, which have not been confirmed in writing by the Parties themselves, including any communication made to unauthorised Interlinea staff.
- 3.10. Interlinea shall not be liable and shall be fully indemnified and held harmless by the Customer with respect to events, accidents, damage and any other facts relating to the transport of Goods already packed and sealed and for which Interlinea has not been granted the right to inspect them, where such Goods do not conform with the Customer's declaration for the performance of the Service.

4. INTERLINEA OBLIGATIONS AND LIABILITY

- 4.1. During the performance of the Services, Interlinea undertakes to execute the Services efficiently, with particular reference to punctual collection, deliveries, and to the perfect maintenance of its own vehicles, and undertakes to perform all activities necessary for the fulfilment of the Customer's requirements and to deliver the Goods in accordance with these General Conditions and as specifically agreed with the Customer in the Quotation and Confirmation.
- 4.2. In the event of collection of the Goods from the Customer, Interlinea shall be entitled to check the condition of the Goods and/or their packaging, when prepared by the Customer, but shall not be obliged to ascertain the truthfulness of the information provided by the Customer pursuant to clauses 3.3 to 3.6 above. Any further examination and/or inspection of the Goods shall only be carried out by Interlinea, if specifically agreed in the Quotation and Confirmation or agreed in advance in writing with the Customer.
- 4.3. Interlinea undertakes to manage the activities relating to the delivery of the carriage note, of any minutes and any other documentation relating to the carriage, signing them and having them signed by the Recipient's employees for receipt, etc., for the purpose of performing the Service. Interlinea also undertakes to inform the Customer, at the end of each Delivery (as defined below), of any circumstances that may have hindered the regular performance of the specific Service.
- 4.4. Unless otherwise agreed between the Parties, delivery of the Goods shall take place when the Goods are handed over to any employee, partner, or family member of the recipient's family or to a person expressly indicated by the Customer, present at the recipient's business premises or home premises (hereinafter "**Delivery**"). It is understood that it is up to the Customer and/or the addressee to check the condition of the Goods at the time of Delivery, the integrity of the packaging, the number of the Goods as well as to indicate on the Carrier's transport document any anomalies found. In case of refusal to proceed with immediate inspection of the Goods upon Delivery, the Customer will be required to sign a Goods Delivery Report with unreserved acceptance.
- 4.5. The risk of loss or damage to the Goods will be transfer to the Customer, when a third party designated by him, or one of the subjects referred to in the previous paragraph, physically comes into possession of the Goods upon completion of the Service.
- 4.6. At the time of Delivery, the Customer or the person assigned to collect the Goods shall be present at the place and time agreed in advance by the Parties. If the previously mentioned persons are not present at the time of Delivery, Interlinea shall be entitled to charge the Customer for any additional expenses and costs incurred due to non-delivery or delayed Delivery. Furthermore, in the event that in the context of a Transport Service the Customer fails to collect the Goods as instructed by Interlinea, the storage and warehousing service performed by Interlinea shall be charged to the Customer.
- 4.7. In case of transport, Interlinea shall be liable in the event of loss and/or damage to the Goods, delay in delivery and damage suffered by the Goods solely due to fraud or gross negligence and within the limits set forth in the following article.

5. LIMITATION OF LIABILITY

- 5.1. Interlinea shall only be liable to the Customer if and to the extent that the damage occurred as a result of the willful misconduct or gross negligence of Interlinea, its employees and/or agents, to be proved by the Customer, and in accordance with the following provisions.
- 5.2. Without prejudice to the provisions of Article 5.1 above, in the case of Goods entrusted to it, Interlinea shall only be liable for damage arising during the period in which such Goods were physically in its custody, i.e. up to the time of their Delivery.
- 5.3. In the event of partial loss or damage not apparent at the time of Delivery, the Customer shall notify the Customer of the damage allegedly suffered to the Goods by means of a written notice by registered letter with return receipt or certified mail pursuant to Article 17.2, no later than 8 working days after Delivery pursuant to Article 1698 of the Italian Civil Code. In the absence of such notification within the indicated deadline, the Service will be considered accepted by the Customer and Interlinea will be exempted from any liability.
- 5.4. In any case Interlinea shall not be liable for damages other than the loss or damage of the Goods, subject to the above limitations. Consequently, liability for any other damages, including moral damages, loss of profits or any financial loss, arising out of, or related to, Interlinea's performance of the Service shall be excluded.
- 5.5. Interlinea shall also not be liable for: (i) damage, including damage caused by theft, to goods that are unpacked or inadequately packed by the Customer; (ii) damage resulting from Unforeseeable Events or Force Majeure.
- 5.6. Interlinea's liability for damage to packaging material, fastening material and/or other small parts thereof provided by the Customer and occurring after the Goods have been collected is excluded.

6. CONSIDERATION AND METHOD OF PAYMENT

- 6.1. The Consideration of the Services is determined in relation to the Customer's request as set out in the Quotation and Confirmation.
- 6.2. All Considerations quoted by Interlinea are exclusive of VAT and calculated on the situation and underlying principles applicable at the time of such statement. In the event of any change in one or more of these factors, including any subsequent increase in one or more cost price factors - purchase prices, wage costs, taxes, social security contributions, transport costs, insurance costs, change in exchange rates, etc., - Interlinea shall be entitled to adjust the price originally quoted or agreed in relation to the average quarterly ISTAT value.
- 6.3. Payment shall be made according to the payment terms set out in the Quotation and Confirmation. In addition to the price agreed from time to time and defined in the Quotation, Interlinea shall be entitled to charge the Customer for any further expenses or costs.
- 6.4. The terms of payment of invoices issued by Interlinea shall be stated in the Quotation and the Confirmation. In the event of non-payment, Interlinea shall be entitled to charge the Customer default interest, without prejudice to any further action and/or initiative to recover the credit.

7. INSURANCE

- 7.1. As part of the Services offered, Interlinea shall be available, following the Customer's express written request, to take out a so-called "Artwork" insurance policy ad hoc with the provision of an indemnity clause. If the Customer independently takes out an ad hoc insurance policy with the provision of the above-mentioned indemnity clause, he shall be required to send a copy to Interlinea together with the documentation referred to in Article 3.3. Finally, if the Customer does not intend to take out a suitable

insurance policy, Interlinea shall only be liable in the cases and to the extent provided for by these General Terms and Conditions and Terms of Use and pursuant to law.

8. INTELLECTUAL PROPERTY RIGHT

8.1. All drawings, designs, calculations, descriptions, tools, software, etc., created or supplied by Interlinea, the know-how for the design, planning and development of the Services, shall at all times remain exclusive property of Interlinea even if the costs thereof have been charged to the Customer, as well as all intellectual and industrial property rights relating to the Services including, but not limited to, logos, names and domain names, graphic design, trademarks and all other distinctive signs. All information, knowledge and experience incorporated therein, or creating the basis of any packaging and method of manufacture or production, shall at all times remain the exclusive property of Interlinea. This information may not be copied, disclosed or used by third parties without the written consent of Interlinea, except for the purpose of the performance of the contract.

9. FORCE MAJEURE

9.1. If an event of Force Majeure occurs and affects Interlinea's performance of its obligations under the General Conditions:

- (i) the Customer will be contacted as soon as reasonably practicable to communicate such event;
- (ii) Interlinea's obligations under the General Conditions shall be suspended and the period for the fulfillment of such obligations shall be extended for the duration of the Force Majeure event.

9.2. If an event of Force Majeure affects the delivery time of the Goods, Interlinea shall organize a new Delivery of the Goods indicating a date of shipment after the termination of such Force Majeure event. In any case, the right to terminate the contract pursuant to Article 10 below shall remain applicable.

10. TERMINATION OF THE CONTRACT

10.1. In the event of default or breach by the Customer of the specific obligations set forth in Articles 3, 6, 7 and 8, Interlinea shall be entitled to terminate the contract pursuant to Article 1456 of the Italian Civil Code by written notice from Interlinea to the Customer, without prejudice to the consequent compensation for any further damages.

10.2. The Customer undertakes to indemnify and hold Interlinea harmless at its own expense against any claims, suits, actions and proceedings (collectively referred to as "Claims") brought against Interlinea by third parties, which are based on any of the following (a) acts or omissions (whether due to negligence, fault, intent/fraud or otherwise) of the Customer; (b) damages, penalties, legal fees or other damages of any kind or nature caused or arising from a violation by the Customer of the current law or obligations of the General Conditions for the provision of the Services.

10.3. The Customer shall also pay any liabilities, damages, costs and expenses (including legal fees to a reasonable extent) imposed or incurred in connection with the Claims or agreed by settlement.

11. TERMS OF USE OF THE WEBSITE

11.1. Access to and use of the Website - including viewing its web pages - are activities governed by the Terms of Use set out at www.interlinea-venezia.it/terms&conditions. The reading, knowledge and acceptance of the Terms of Use by the User.

11.2. The Terms of Use regulate the use of the Website, therefore, the Customer - before starting to use the Website, or if the User is directed to the Website from another source, such as an Internet search engine, a third party website and/or a social network - is invited to read the Terms of Use. By accessing the Website, the Customer accepts the Terms of Use without limitation or reservation, and if he/she does not wish to accept them, he/she may not use the Website.

11.3. The General Conditions and Terms of Use do not regulate the provision of services by third parties, other than Interlinea, and whose references are on the Website.

11.4. Interlinea reserves the right to modify, amend or update, in whole or in part, the General Conditions and Terms of Use, in case of any updates, maintenance activities, technical innovations related to the functionality of the Website and/or subsequent changes to the legal framework of reference and relevant to the General Terms and Conditions of Use. Such amendments and updates shall be binding as soon as they are published on the Website.

11.5. The Website is protected by copyright and other intellectual or industrial property rights, and also other property rights related to any content of the Website, belong to Interlinea or are rights licensed by their respective owners exclusively to Interlinea.

11.6. The contents of the Website including, for example, works, images, photographs, videos, documents, drawings, figures, logos, trademarks, texts or any other type of material in any format published including graphics, colors, layout, software, structure and organization of the contents of the Website (hereinafter the "Material") cannot be reproduced, in whole or in part, in any form, without the express written authorization of Interlinea.

11.7. The Customer is only authorized to view the Website and its contents, considering that Interlinea has the exclusive right to authorize or prohibit the direct or indirect, temporary or permanent reproduction, in any way, extraction of the Material. Any reproductions, in any case subject to the written authorization of Interlinea, shall be carried out for lawful purposes and in compliance with copyright and other intellectual property rights.

11.8. Access and use of the Website, including the view of web pages, communication with Interlinea S.r.l. and the possibility to obtain information about the Services, constitute activities carry out by User/Customer exclusively for personal purposes unrelated to any commercial or professional activity.

11.9. In case of a breach by the User/Customer, Interlinea's failure to take appropriate judicial or out-of-court remedy, does not constitute in any case tacit consent or tolerance to any violation of the intellectual property rights owned by Interlinea nor, in general, to a violation of the Terms of Use;

11.10. It is understood that the User/Customer is solely and exclusively responsible for the non-compliant use of the Website, with respect to the provisions of these General Conditions and Terms of Use and also to the laws in force, with respect to the contents, in any way displayed, consulted, duplicated, copied, downloaded, inserted, etc. through the Website; the liability of Interlinea for fraud or gross negligence is not excluded.

11.11. Interlinea has adopted adequate technical and organizational measures to safeguard the security of the Services provided, also in order to avoid risks for the personal data processed (on this last point, please refer to what is indicated in the Privacy Policy referred to in the following art. 13 as well as available at the following link <http://www.interlinea-venezia.com/w/privacy-policy-formazione/>). Furthermore, measures are envisaged to ensure that the contents of the Website are accurate and do not contain incorrect or outdated information. However, Interlinea does not assume any liability towards the User/Customer for the accuracy and completeness of the published contents, reserving the right to update and/or modify the contents of the Website at any time and without incurring liability.

11.12. Any link to or from third party websites is offered only to facilitate the use of the Website. Interlinea has no influence or control over the information and content of third party websites and does not control nor is liable for the management of such websites and of their contents and their availability for use. Therefore, nothing is warranted regarding such websites, the material that may be found there, or the results that may be obtained from their use. The Customer/User, therefore, chooses to access third-party websites under his own responsibility and at his own risk.

11.13. Any requests for clarification relating to the General Conditions and Terms of Use, and to the Website, their availability, security or about the Material and/or contents published therein, including doubts or reports regarding invalid links, prohibited contents or other problems of user or technical support, can be sent in the following ways:

- by e-mail to the address: info@interlinea-venezia.it;
- by post, to the address: 30020 Marcon (VE), Via Pialoi, n. 70, Italy.

11.14. For any other legal information or assistance, Interlinea invites the Customer to consult the "Terms & Conditions" section, where he/she can consult the General Conditions, as well as the "Privacy Policy" and the "Cookie Policy". For further information and/or assistance we also invite the Customer to contact Interlinea staff on the telephone number +390415952979.

12. UNAUTHORISED USE OF THE WEBSITE

12.1. The use of the Website for illegal purposes and/or even only potentially damaging to the commercial image of Interlinea is prohibited. The User shall not carry out acts contrary to these General Conditions and Terms of Use or use the Website in ways that could damage it, make it unusable, overload or deteriorate it, or interfere with the consultation of the same by other Users. The User shall not attempt to gain unauthorized access to the Website, systems or networks connected to the Website through hacking and/or counterfeiting operations or other means. Furthermore, the User shall not obtain or attempt to obtain any

materials or information through any means that are not intentionally made available or provided for through the Website or by Interlinea.

12.2. The User undertakes to indemnify and hold harmless Interlinea from any liability, cost, damage or expense, including legal costs, which may arise from the violation by the User of the provisions of the art. 12.1.

13. PROCESSING OF PERSONAL DATA

13.1. For any information regarding the processing of personal data, Interlinea invites the User/Customer to read the "Privacy Policy" on the following page <http://www.interlinea-venezia.com/w/privacy-policy-formazione/>.

13.2. Interlinea guarantees that the User/Customer's personal data are collected and processed in compliance with the GDPR and the applicable legislation regarding the processing of personal data.

13.3. Interlinea request the User/Customer to read and refer to the provisions of the Privacy Policy and Cookie Policy, set out in the following article, which shall be considered an integral and substantial part of the General Conditions and Terms of Use.

13.4. If necessary, for the use of specific services, Interlinea may request to the Customer also to give express consent to the processing of their personal data.

13.5. All photographic and video material sent by the Customer during the Service will be licensed for use to Interlinea, who will therefore be able to use it even at the end of the Service itself.

14. COOKIES

14.1. For any information about the use of cookies through the Website, including how to set the relevant preferences, Interlinea request the User/Customer to read the "Cookie Policy", which is available on the following page www.interlinea-venezia.it/cookiespolicy.

15. CONFIDENTIAL INFORMATION

15.1. Each Party undertakes to keep the Confidential Information relating to the other Party strictly confidential and use it only if strictly necessary to execute the contract.

15.2. The Confidential Information of the other Party may be communicated by each Party:

- to its staff, as strictly necessary for the fulfillment of the contract. In this case, each Party undertakes, pursuant to and for the purposes of the art. 1381 c.c. to ensure that the confidentiality commitment referred to in this article is also respected by its directors, employees and other auxiliaries whose work for such Party for the execution of the Services;
- to third parties, with the prior consent of the other Party. In this case, pursuant to and for the purposes of art. 1381 c.c. the disclosing Party undertakes to ensure that the confidentiality commitment referred to in this article is also respected by said third parties.

15.3. The provisions of this article 15 shall not apply in the case of:

- information that has become public knowledge other than in the event of a breach of the obligations set out herein, or other confidentiality obligations assumed by one of the Parties;
- information obtained from third parties not in violation of this article or other duty of confidentiality;
- information whose disclosure is required by laws, regulations, including European ones, or by public authorities.

15.4. The confidentiality commitments provided for in this article shall continue for the entire duration of the contract and also after its termination, for a total duration of 5 years.

15.5. If Interlinea is subjected to tax audits relating to activities contemplated in the contract, the Customer undertakes to provide all the documentation requested by these tax authorities. The aforementioned documentation shall be sent within 10 days of the relevant request.

16. APPLICABLE LAW AND JURISDICTION

16.1. The General Conditions and Terms of Use are governed by Italian law, also with regard to any intellectual and industrial property rights, patents and copyrights, except for any conflict of this provision with any different applicable mandatory rules.

16.2. Notwithstanding any different regulations or international conventions and in cases permitted by law, any dispute that may arise between the Parties regarding this contract will be the exclusive jurisdiction of the Court of Venice.

17. MISCELLANEA

17.1. Any invalidity or non-applicability of any of the provisions contained in these General Conditions and Terms of Use shall not invalidate the others, which shall remain fully valid and effective; the provision declared invalid or not applicable shall be considered as not having been applied.

17.2. Any communication to be sent to Interlinea pursuant to the General Conditions and Terms of Use shall be made in writing and sent to the following addresses:

- if by certified e-mail: interlinea.srl@pec.interlinea-venezia.it;
- if by email: info@interlinea-venezia.it;
- if by registered letter with return receipt: 30020 Marcon (VE), Via Pialoi, n. 70, Italy.

18. ESPRESSA DOPPIA ACCETTAZIONE

18.1. Pursuant to and for the purposes of Article 1341 of the Civil Code the Customer expressly declares to have carefully read and specifically approve the following articles: 3.5, 3.8, 4.7, 4.9, 5, 11.10, 11.12 and 16.

The General Conditions and Terms of Use of the Website referred to in this document can be consulted at the following link www.interlinea-venezia.it/terms&conditions.